

### **Zurich Financial Services**

Fredrik Rosencrantz, CEO, Global Corporate Nordic

Oslo, October 29, 2008

#### Zurich worldwide



- Market capitalization USD 48 billion
- Combined Ratio 95.6%
- USD 59.6 billion gross written premium & fees
- Founded 1872 in Zurich / Switzerland
- 60,000 employees
- Global footprint with a network on all five continents (in over 180 countries)
- Core business general and life insurance

#### Zurich's Financial Position – October 2008



Standard & Poor's AA- Stable Moody's A1 Stable

AM Best A Positive outlook Fitch A+ Positive outlook

A conservative, well diversified Group investment portfolio of approx. 200 billion USD

Sub-prime exposure approx 0,11%Equity (shares) 4,6 %

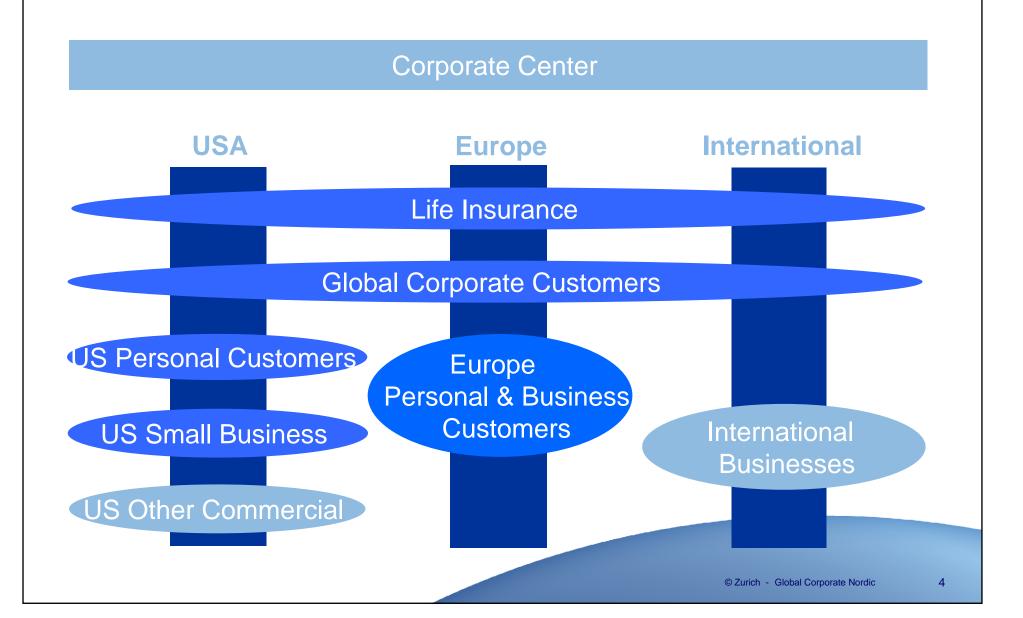
Impairments (write-off's) as of October 2008

Lehman Brothers 295 MUSD SIGMA Financial Corp. 275 MUSD Washington Mutual 45 MUSD

Total 615 MUSD approx 0.3 % of Group investments

### Market segments





#### Our core business is insurance



- General and life insurance
- Risk management solutions
- Comprehensive range of products for our customers:
  - Private individuals auto, liability and property insurance, life insurance, and retirement and savings products
  - Small and mid-sized businesses tailored coverage of property, liability, commercial auto and, depending on the location, workers' compensation
  - Corporate businesses customized global and/or domestic risk solutions for large corporations and multinationals - we provide insurance for the majority of Fortune's Global 100 companies

## **Global Corporate Executive Leadership Team**

Mario P. Vitale

**David Martin** 

Alan Fairhead

**Chief Underwriting Officer** 



Geoff Riddell **CEO Global Corporate** Mario P. Vitale **Deputy CEO Global Corporate Thomas Huerlimann** CEO, Global Corporate in Europe CEO, Global Corporate in North America Mike Reid **Customer & Distribution Management** Chief Financial Officer **Chris Barnes** Chief Claims Officer & Customer Services Kristof Terryn **Chief Operating Officer** 

© Zurich - Global Corporate Nordic

### What is Global Corporate?



- We provide a broad portfolio of risk management & insurance solutions to large domestic and international customers, offering expertise in select industries, stability and long-term commitment
- Within Europe, our main markets include:
  - > UK

- Belgium
- Denmark

Switzerland

- Finland
- Norway

- Germany
- Sweden

Spain

- France
- The Netherlands
- Italy
- Global Corporate in North America (GCiNA): A leading commercial property & casualty insurer, providing services to large domestic corporates as well as global multinationals
- International we have operations in Latin America, Asia Pacific, South Africa as well as servicing capabilities around the world, including emerging markets

#### What is a Global Corporate customer?



#### Global Corporate customers would typically:

- Employ a risk manager
- Be capable of large self-insured retentions
- Desire tailored claims and risk engineering services
- Employ about 500 people or more
- Have over \$250M in revenues
- Require high limits

# Global Corporate Committed to corporate customers



- This segment is strategic to Zurich
- Strong presence on both sides of the Atlantic
- Provides insurance and risk management solutions for the majority of Global Fortune 100 companies
- Zurich is the second largest Corporate business insurer worldwide with USD 7.5 billion gross written premium\*
- An unrivalled global network is supported by more than 1,000 international program business professionals
- 1,200 Risk Engineering specialists across a broad range of industries
- 8,000 claims professionals worldwide



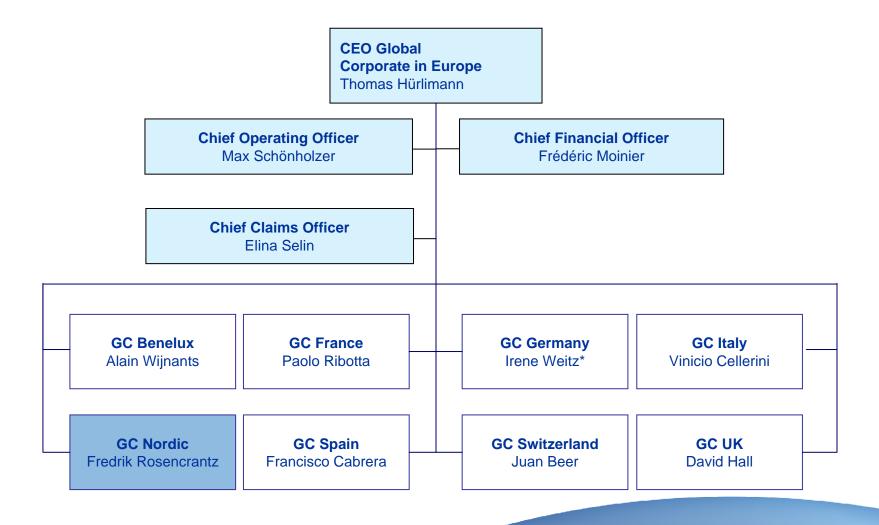
# Zurich's unique global footprint with a network in over 180 countries

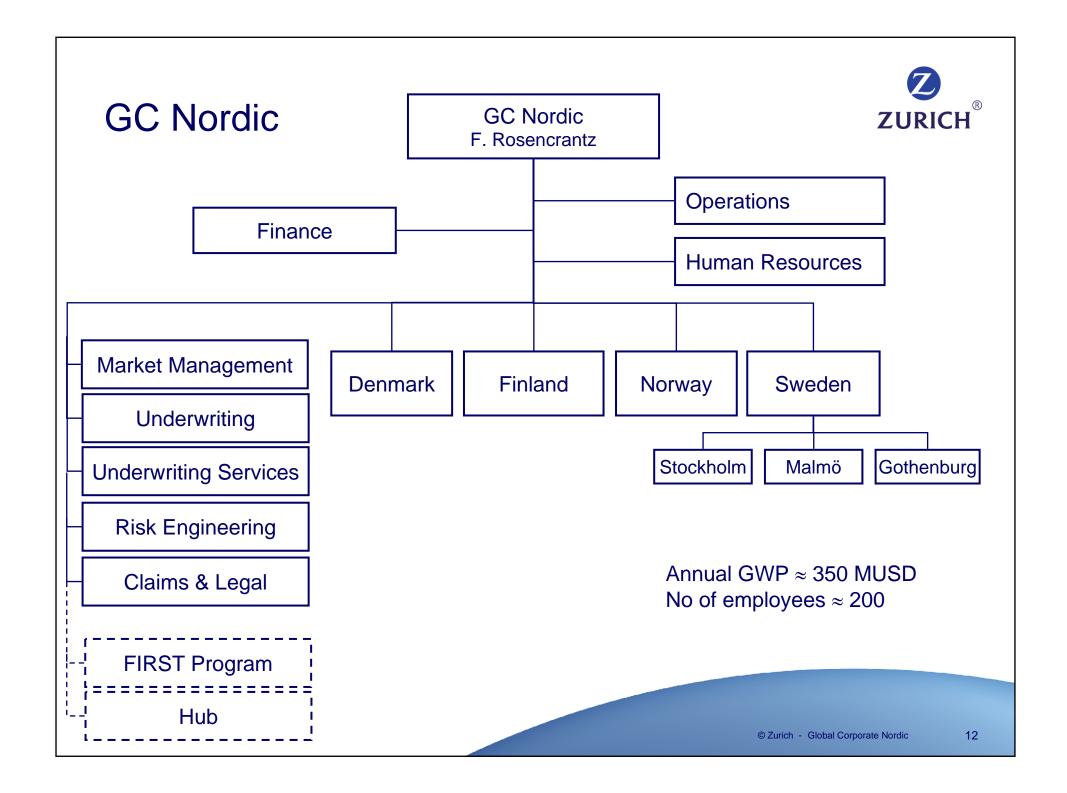




### Global Corporate in Europe (GCiE) Executive Leadership Team







# What Zurich Global Corporate Nordic is to you



- Technical / claims service worldwide
- Market leader for international programs
- Strong financials (AA- rate)
- Flat, cost-efficient and specialised organisation
- Risk Engineers (ISO 9000 certified)
- Strong local claims handling capacities
- International Network –owned / managed by us
- High insurance capacity
- High local mandates

#### **Zurich in Norway**



- 1875 2002
- 2008 –
- Part of Global Corporate Nordic
  - Supported by central functions
  - Customer / broker facing staff located in Norway
  - International customers
  - Large domestic customers / in need of high insurance capacities
- Branch Manager Ruben Vatnan
- Team in place spring 2008
- Distribution mainly through brokers
- Growth primarily in targeted areas